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| All Councillors and Parish Councils Harrogate District |  | Our ref: 418246 |  |
|  | Your ref: |  |
|  | Date: | 3 March 2014 |
|  |

Dear Councillor and Parish Councils

**Waste & Recycling Collection Service: Easter Schedule of Collections**

This letter is being sent to all Councillors and Parish Councils to confirm the arrangements for the collection of waste and recycling for the Easter Bank Holiday 2014. A copy of the schedule is attached for information, noting that some collections are **in advance** of the normal collection day.

Please note that residents with bins will be provided with a bin tag detailing this information, this delivery is planned to commence from mid March 2014. All residents on the black sack service will receive a copy of the schedule at least two weeks prior to the Bank Holiday week (i.e. this will normally be left with their replacement black sacks).

Whilst residents should have received either a calendar of collections (if on wheeled bins) or a letter (if on sacks) last year, it appears from feedback after the Xmas collections that some residents did not receive this information. We are therefore providing this information to ensure that customers put out their bin, box or sack on the correct day at Easter.

Please note that the Council’s website also provides information regarding Bank Holiday schedules for the collection service.

Should you have any further general queries regarding waste services please direct these to the Customer Services Team on 01423 500600 or by email customerservices@harrogate.gov.uk

Yours sincerely



Miss Debi Rowe

Waste & Env. Services Manager

debi.rowe@harrogate.gov.uk

Customer Services: 01423 500600

E: customerservices@harrogate.gov.uk

**WASTE & RECYCLING COLLECTION SERVICE**

**ALTERNATIVE SCHEDULE OF COLLECTIONS**

# EASTER BANK HOLIDAY 2014

There will be no collection on Good Friday 18 April and Easter Monday 21 April 2014

**Please note that collections in advance of the normal schedule will occur for some customers**

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| Normal collection day | **Alternative collection day** |
| Monday 14 April | Saturday 12 April |
| Tue 15 April | Mon 14 April |
| Wed 16 April | Tue 15 April |
| Thu 17 April | Wed 16 April |
| Fri 18 April | Thu 17 April |
| Mon 21 April | Tue 22 April |
| Tue 22 April | Wed 23 April |
| Wed 23 April | Thu 24 April |
| Thu 24 April | Fri 25 April |
| Fri 25 April | Sat 26 April |

**Normal service resumes from Monday 28 April 2014**

**MAY DAY 2014, LATE SPRING 2014 & AUGUST BANK HOLIDAY 2014**

May Day, Late Spring and August Bank Holidays in 2014 will follow a slippage collection schedule (i.e. if your collection is normally on a Monday your revised day will be Tuesday, with Friday collections taking place on Saturday).